

Cyberattacks Force Major Russian Pharmacy Chains to Shut Down

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Two of Russia's largest pharmacy chains suspended operations across several regions on Tuesday following cyberattacks that disrupted digital infrastructure and brought their nationwide networks offline.

The closures at Neopharm and Stolichki have impacted over 1,100 pharmacy locations in more than 80 cities across central Russia since they began, leaving customers unable to access prescriptions and medication reservations, loyalty programs or point-of-sale systems.

Stolichki, the larger of the two networks with more than 1,000 locations, [operates](#) across Moscow, St. Petersburg and the the Leningrad, Tula and Vladimir regions.

Notices posted to the company's website apologized for the disruption and promised that "unavailable features would be restored soon."

Neopharm, which runs over 110 pharmacies in Moscow and St. Petersburg, experienced

similar shutdowns. Employees were sent home as IT systems remained nonfunctional.

Initially, the chains cited “technical reasons” for the outages. Stolichki later [confirmed](#) that the suspensions were caused by a cyberattack and that restoration efforts were underway.

Related article: [Aeroflot Cancels Dozens of Flights After Major Cyberattack](#)

[According to](#) the Telegram news channel Mash, All Stolichki locations in the Moscow area were forced to close entirely, with cash registers and accounting systems taken offline.

Some employees were placed on unpaid leave as the company worked to assess the damage. Sources told the outlet that the outages could last up to two days.

Until mid-2022, both Stolichki and Neopharm were controlled almost entirely by businessman and former State Duma deputy Yevgeny Nifantiev, who [transferred](#) his stake to a closed-end mutual investment fund called Zdravinvest after being sanctioned over his support of Russia’s invasion of Ukraine.

Sergei Shulyak, CEO of market research firm DSM Group, said such fund structures can serve as protective mechanisms against secondary sanctions, allowing sanctioned individuals to maintain indirect control over their business interests while providing legal separation from direct ownership.

The pharmacy outages followed closely on the heels of another major cyberattack, this time against flagship airline Aeroflot.

On Monday, Ukrainian hacking group Silent Crow and Belarusian group Cyber Partisans claimed responsibility for destroying 7,000 Aeroflot servers, crippling operations at Moscow’s airports and causing nationwide disruptions.

Russia’s Prosecutor General’s Office confirmed that Aeroflot’s system failures stemmed from unauthorized access.

The Cyber Partisans later claimed the airline’s systems still ran on the outdated Windows XP platform and that CEO Sergei Aleksandrovsky had not updated his password since 2022.

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